



# Roadmap Netherlands Peppol Authority

The Netherlands Peppol Authority (NPa) roadmap is an overview of the ambitions of the NPa for the year 2023 and further. This roadmap is a derivative of the NPa plan for 2023 that provides insight into the coherence and sequencing of things.

The NPa applies a multiple-track policy: 6 tracks have been defined on which it will focus.



Netherlands Peppol Authority  
Ministry of the Interior and  
Kingdom Relations

## Track 1 Improving the Peppol framework

1

Mandatory e-procurement  
Collect and translate ideas from users to construct strategy  
International collaboration

## Track 2 Expanding Peppol network

2

Extended use  
Expanding Testtool  
Participation in the MLA taskforce

## Track 3 Security

3

Participation Peppol Security Design taskforce & Risk Assessment Peppol  
Security Vision & Awareness  
BIO Compliancy NPa

## Track 4 Adoption

4

Peppol Labs  
Set up a community software package for end-users  
Collect market improvements

## Track 5 Communication and stakeholder management

5

Formulate communication objectives  
Branding Peppol  
Launch adoption campaign

## Track 6 General activities

6

Continuous developing the strategy in line with Digital Business by the national government and its partners  
Develop a multi-year plan NPa  
Supervision and enforcement



# 1

## Improving the Peppol Framework

An important task of the NPa is to ensure the correctly executed and applied Peppol framework on a national level. Additionally the NPa contributes and cooperates to ensure that continuous improvements are being made on an international level, to strengthen the Peppol Framework in the fields of security and maintain the reliability of the framework.

- Mandatory e-procurement
- Create market involvement
- Share knowledge internationally
- Test existing international ideas



Results/ activities	Q1			Q2			Q3			Q4		
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Mandatory</b>												
Service providers active in the Netherlands without NPAs												
<b>Translate improvement proposal</b>												
Deepen the role of NPAs (authority, supervisor + enforcer)												
Implementation reporting tool												
<b>International cooperation</b>												



# 2

## Expanding Peppol network

In 2022, OpenPeppol provided a good foundation with the Peppol Interoperability Framework. This contributed in a global high quality e-delivery network. End of 2022, the NPa gave its own interpretation of the new agreements OpenPeppol and will continue this the coming years.

- Quality improvement Peppol network by quality control NPa Testtool (ConnectCoach)
- Contribute MLA taskforce OpenPeppol and supporting testcases and pilots
- Support integration and extension of other networks within e-procurement
- Extended use: extend the Peppol network by adding other domains



Results/ activities	Q1			Q2			Q3			Q4		
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Quality</b>												
Linecontroles Connectcoach												
Certification Connectcoach												
Participation MLA taskforce												
Implementation and documentation MLA												
Adaption testtool												
<b>Business development</b>												
Support Peppol adoption												
Support integration external networks/sectors												
Continuous Transaction Control												



# 3

## Security

Security is the foundation of Peppol. The three pillars of Peppol: Safety, Reliability and Interoperability are part of the NPa’s mission to enable Peppol in the Netherlands and supervise from its role as Peppol Authority. The Security track has a number of objectives.

1. Implementation of the mission of NPa with the 3 aforementioned pillars with regard to information security.
2. Comply with the BIO2019 and successive versions applicable to the entire government and its institutions.
3. Comply with and implement Peppol Security Framework.



Results/ activities	Q1			Q2			Q3			Q4		
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Security NPa</b>												
BIO compliancy NPa of which Implementation ISMS within NPa												
BIO Audit NPa												
Corrective actions in response to audit												
<b>Vision NPa on security</b>												
Elaboration of Security vision 2022 in objectives and actions												
Further Development Security Vision to support business NPa												
<b>Expressing vision within Dutch community/ Awareness</b>												
Develop security awareness												
Express security awareness within NPa and service provider community												
<b>Security &amp; Open Peppol</b>												
Develop risk assessment Peppol in association with Dutch Authority for Digital Infrastructure												
Develop mitigating measures in association with Dutch Authority for Digital Infrastructure												



# 4

## Adoption

One of the focus points of the NPa in 2023 is to increase the number of electronic invoices exchanged via the Peppol Network.

The NPa will independently seek cooperation with several stakeholders: to bundle marketing activities and to increase the use of Peppol. Both for B2B and B2G.

- Collect market proposals
- Build software community
- Start adoption campaign
- Peppol labs: Start various projects to support adoption in the Netherlands



Results/ activities	Q1			Q2			Q3			Q4		
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Set up Peppol environment for SME's on website</b>												
Projectletter postman service NPa												
Scaling up strategic strength NPa												
Identifying and discussing barriers to adoption (round tables)												
<b>Develop Peppol Labs</b>												
Launch, organize, maintain												
<b>Set up communities</b>												
Accounting packages												
Software packages												



# 5

## Communication and stakeholder management

To increase the awareness and the use of Peppol, the NPa has drawn up a marketing and communication strategy, which will be adjusted with the learnings from the past year. The central message of the strategy remains: “Peppol is the international framework and the standard for the safe, fast, reliable and simple exchange of electronic messages such as invoices”.

- Formulate communication objectives
- Branding Peppol
- Launch adoption campaign



Results/ activities	Q1			Q2			Q3			Q4		
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
<b>Improve Peppol branding</b>												
Prepare and start SME campaigns with accounting packages on Peppol												
Improve website to a higher level												
Content strategy and development												
Ask OpenPeppol for more branding												
Involve service providers in animations / videos and eProcurement												
Newsletters												
SMEs, Corporates, Government, Service Providers, Implementing organizations												
<b>Prepare and implement communication calendar</b>												
Event-calender												
<b>Execute and supervise adoption campaigns</b>												
Translate market adoption into results and execute them												
Stakeholder communication in association with track 4												



# 6

## General activities

Track 6 has been added for general activities in the team NPa. The focus is on supporting adoption with the core tasks of enforcement, supervision, issue and program management.

Specifically 1st quarter 2023

- Design NPa strategy. In conjunction with the Digital Business Strategy of the government and partners

BACK



**This is an edition of**  
Netherlands Peppol Authority

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